

Location: Greenwich Council, Woolwich Town Hall

Date: Monday 22nd July 2019

Title: Developing Primary Care Networks - arrangements for south east London

Presenter: Mark Edginton

SUMMARY:

Since the NHS was set up, GP surgeries have always been independent business which have contracts with the NHS to provide NHS services to patients.

A new GP contract was agreed between NHS England the British Medical Association (BMA) January 2019, setting out how GP services will help deliver the ambition of the Long term plan.

At the core of these new arrangements are the development of “Primary Care Networks”. These bring together GP surgeries and community services in a local area supporting our citizens to benefit from more sustainable services, working at scale.

In line with the national timeline, local practices submitted their network registration applications to local commissioners on 15 May 2019. These local proposals have been bought for discussion with stakeholders across the local care partnership boards (or equivalent) in local area to agree support of proposals, prior to final approval on 01 July, 2019

Our Healthier South East London are very pleased to announce that we have now agreed the development of 35 PCNs across South East London.

The presentation provides an overview of the approach and developing arrangements for Primary care Networks across South East London.

It's important to note that:

- These new arrangements **do not** affect individual patients' registration.
- Their GP will still be providing the core services of general practice and the services under the new PCN contract are **additional** services.
- PCNs are set up to support practices within their network, thus putting more resilience into general practice.

ACTION REQUIRED :

The SE London JHOSC is asked to:

Consider the information provided and the further opportunities that PCNs could bring to the developing models of place based and neighbourhood care.

Developing Primary Care Networks - arrangements for south east London



A partnership of NHS providers and Clinical Commissioning Groups serving the boroughs of Bexley, Bromley, Greenwich, Lambeth, Lewisham and Southwark, with NHS England

Mark Edginton
Programme Director CBC
09 July 2019

A new GP contract has been agreed which sets out how GP services will contribute to delivering the Long Term Plan.

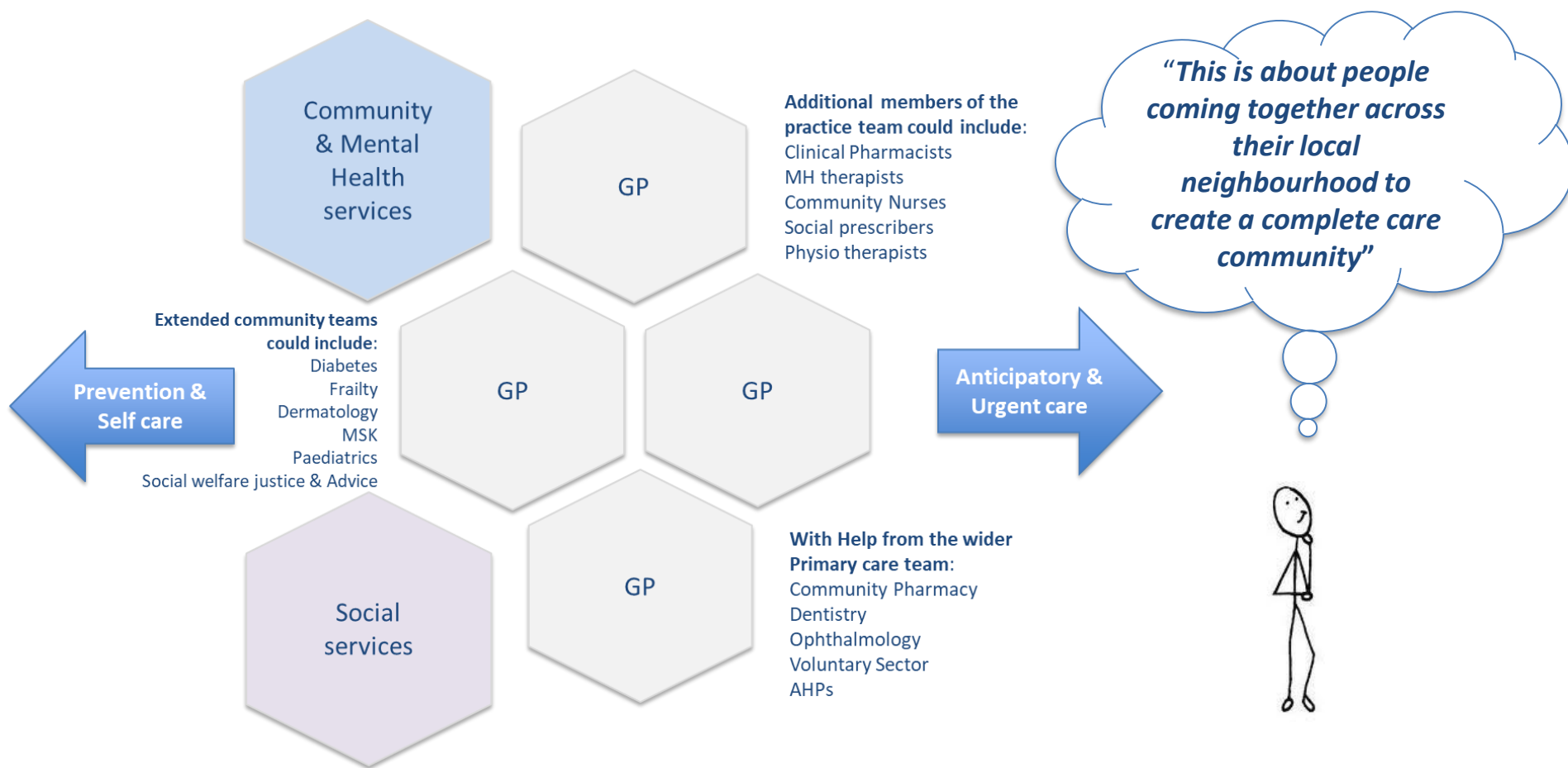
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- It sets out how GP services will help deliver the ambition of the Long term plan
 1. Addressing workload issues
 2. improving Quality and Outcomes Framework
 3. joining up urgent care services
 4. using of digital technologies
 5. delivering new services
 6. providing more certainty about funding for 5 years
 7. setting up a new clinical negligence scheme
 8. developing Primary Care Networks (PCNs)

This is about much more than clusters of general practice.

It is about groups of practices coming together locally in partnership with community services, social care and other providers of services around the needs of a local neighbourhood”



The vision for PCNs is that they will deliver improvement at a patient, practice and system level.

Patients should experience:

- **Joined up services**, where everyone they engage with knows about previous interactions, supporting continuity of care.
- **Access** to a wider range of professionals and diagnostics in the community, so they can get access to the people and services they need in a single appointment
- **Different ways of getting advice and treatment**, including digital, telephone based and physical services, matched to their individual needs
- **Shorter waiting times**, with appointments at a time that work around their lives
- **Greater involvement**, when they want it, in decisions about their care
- **An increased focus on prevention** and helping people to take charge of their own health, enabling them to stay out of hospital

The vision for PCNs is that they will deliver improvement at a patient, practice and system level.

Practices should experience:

- **Greater resilience** by sharing staff, buildings and other resources, helping to smooth out fluctuations in demand and capacity and make the most efficient use of resource
- **A more sustainable work/life balance**, as more tasks are routed directly to appropriate professionals, e.g., care navigators, social workers, physios, pharmacists and counsellors
- **More satisfying work**, with each professional able to focus on the tasks they do best
- **Greater influence** on decisions made elsewhere in the health system
- **Ability to provide better treatment to their patients**, through better access to specialists in the community, diagnostics, and partnership with community services, social care, and voluntary organisations

The vision for PCNs is that they will deliver improvement at a patient, practice and system level.

Wider health and care partners should experience:

- **Cooperation** across organisational boundaries to allow greater join up of services
- **Primary care providers as core partners** in system decision making, helping to drive a more population-focused approach to decision making and resource allocation
- **A wider range of services in the community** so patients don't have to default to the acute sector
- **More resilient primary care**, acting as the **foundation of integrated systems**.

Healthy
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Partnership

Working Together



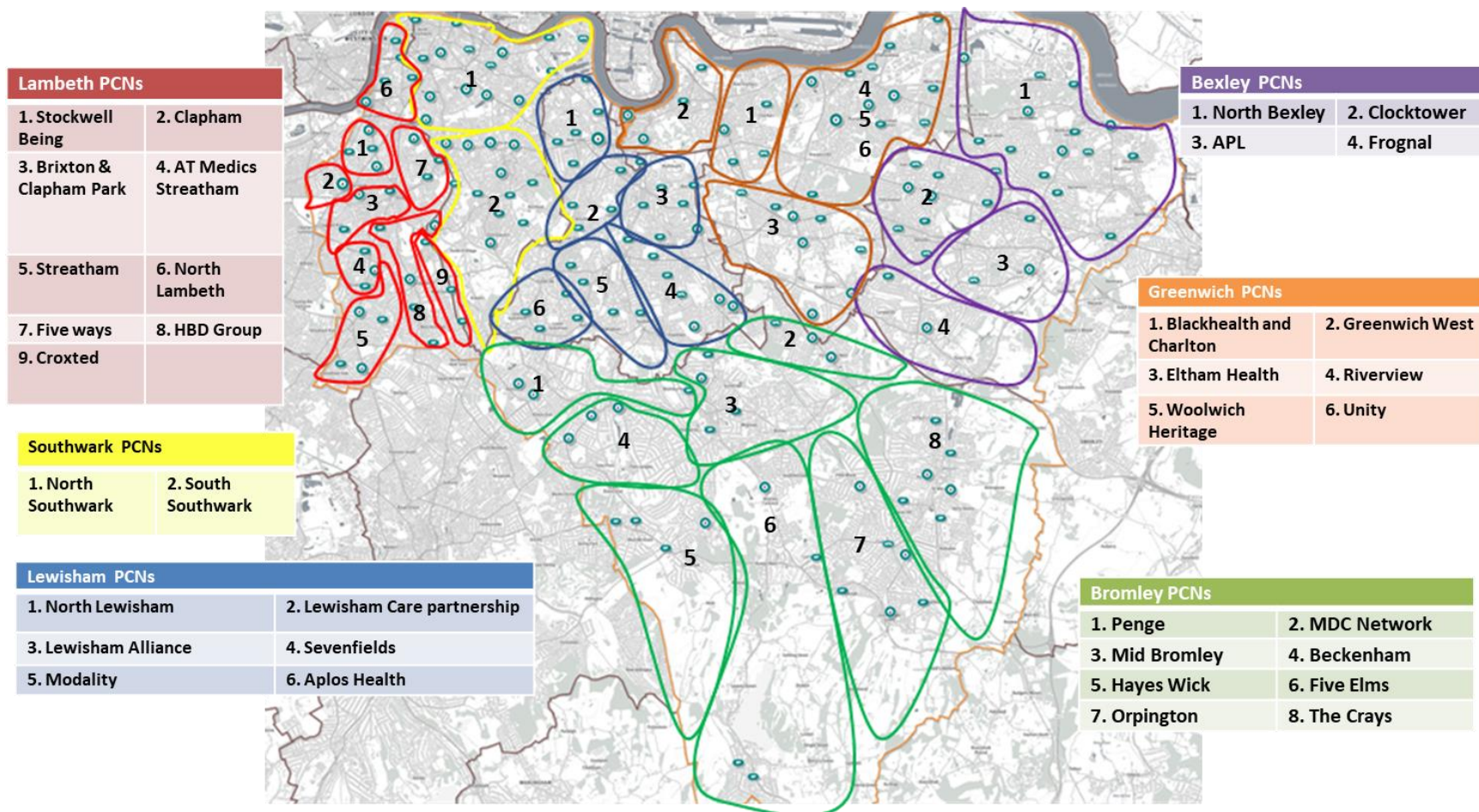
Capability and capacity of PCNs will build over the next 5 years

In the first year of the PCN contract the focus will be on optimising current services across the network, such as the provision of extended opening hours for local practices and the development of new roles, such as clinical pharmacists and social prescribing link workers

Practices working together to support the needs of the patients including:

- Extended Hours Access
- Sharing clinical resources
- Implementing and recruiting new roles (i.e. clinical pharmacists, social prescribing link workers)
- Access to multidisciplinary teams
- Practice resources are used in best possible way across the PCNs, which will free up more time for patient care
- More health services provided in the local community
- Improved and consistent quality of health care services

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